

DIGITAL LEARNING CONSULTANT - SOFTWARE DEVELOPER DIGITAL LEARNING CONSULTANT - SOFTWARE DEVELOPER

Digital Learning Consultant – Cyber Security Technologist

Location: Home-based with some requirement for travel to QA offices.

Apprenticeships

What you will be doing?

Digital by Design is a brand new proposition for QA. This is shaping the future of Apprenticeships! We have designed a greater focus on online learning together with using face-to-face interaction where it adds the most value for learners .

The Digital Learning Consultant is pivotal to successfully help learners achieve their Apprenticeship. It involves providing the necessary information, advice and guidance to support learners to build technical competence.

You will empower learners to become productive in the workplace and work in partnership with employers to ensure they are progressing. You will bring your Cyber Security knowledge, skills and experience to actively support, coach and mentor a diverse range of learners on the Cyber Security Technologist Apprenticeship programme. You will be predominantly working remotely with the learners.

You will be proactively monitoring the learner engagement through a variety of methods, actively seeking ways to keep learners engaged and pass rates as high as possible.

You will be required to use a mix of online tools such as WebEx, Bud VLE, phone, email and face to face interaction.

What you need?

You will need to have an organised approach with the ability to handle a large caseload of learners.

We require somebody with strong written skills due to the data recording/management element of the role. We also need someone with the ability to motivate learners as well as work to strict deadlines.

A key part of the role is to provide learners with feedback and support on Cyber Security concepts.

It is therefore important that you have:

- **Recent industry experience working in an Information/Cyber Security based role**
- **Experience in designing, deploying, administering and securing Networks**
- **Experience with Security Software and Hardware tools**
- **Installing, configuring, deploying, managing, securing and troubleshooting Windows and Linux clients and Servers**
- **Proficiency working with Cloud platforms such as Azure, AWS and Office 365**
- **Excellent Networking and Operating Systems Skills**
- **Proficiency in basic Hardware setup and configuration**

What you receive?

Competitive package including bonus and company benefits, pension scheme, 25 days of annual leave plus 2 days of paid charity leave!

You will get 3 days of training and over 1,200 courses to pick from, season ticket loan, and cycle to work scheme are part of the package too. If that's not enough we have a casual dress code!

About Us

Formed in 2009, QA Apprenticeships is the first IT apprenticeships business rated **Ofsted Outstanding**. We are an award-winning provider, offering IT, developer, digital marketing, project management and business apprenticeships throughout England and Scotland. Our apprentices work with industry leaders including Atos, British Gas, BskyB and Cisco. We have won the coveted **Apprenticeship Programme of the Year award for three consecutive years** at The Learning Awards 2012, 2013 & 2014, and we are the **leading apprenticeship partner for Microsoft**, Oracle, HPE, Cisco and Association of Project Management.

If you think this role could be right for you, please do apply!